STUDIERENDEN WERK OSNABRÜCK

student residence

Natruperstraße 66
49090 Osnabrück

Note
The documents contain AI-generated images.

Keybox and confirmation of residence



The **confirmation of residence** is required to officially register your move into a new apartment with the registration office.

Registering your residence
You must register at the Osnabrück registration office within two weeks of moving into a new apartment. The confirmation of residence is required for this.

Proof of actual move-in
The confirmation serves as proof that you have indeed moved into the specified apartment.

Avoiding fake registrations
It helps the city administration ensure that only people who actually live in the apartment are registered there.

Where to submit the confirmation of residence
You must submit the confirmation of residence to the **citizen's office in Osnabrück.**

The confirmation of residence is usually sent by email after the apartment handover. Please also check your spam folder, as our emails may end up there. Make sure to regularly monitor your spam folder.

Note
If you arrived over the weekend or received the key via the keybox for any other reason, please contact the caretaker immediately to complete the apartment handover and sign the necessary documents. This is the only way to obtain the confirmation of residence.

confirmation of residence=
Wohnungsgeberbescheinigung

Bürgeramt- Citizen's Office in Osnabrück

Address
Citizen's Office Osnabrück
Natruper-Tor-Wall 2
49076 Osnabrück

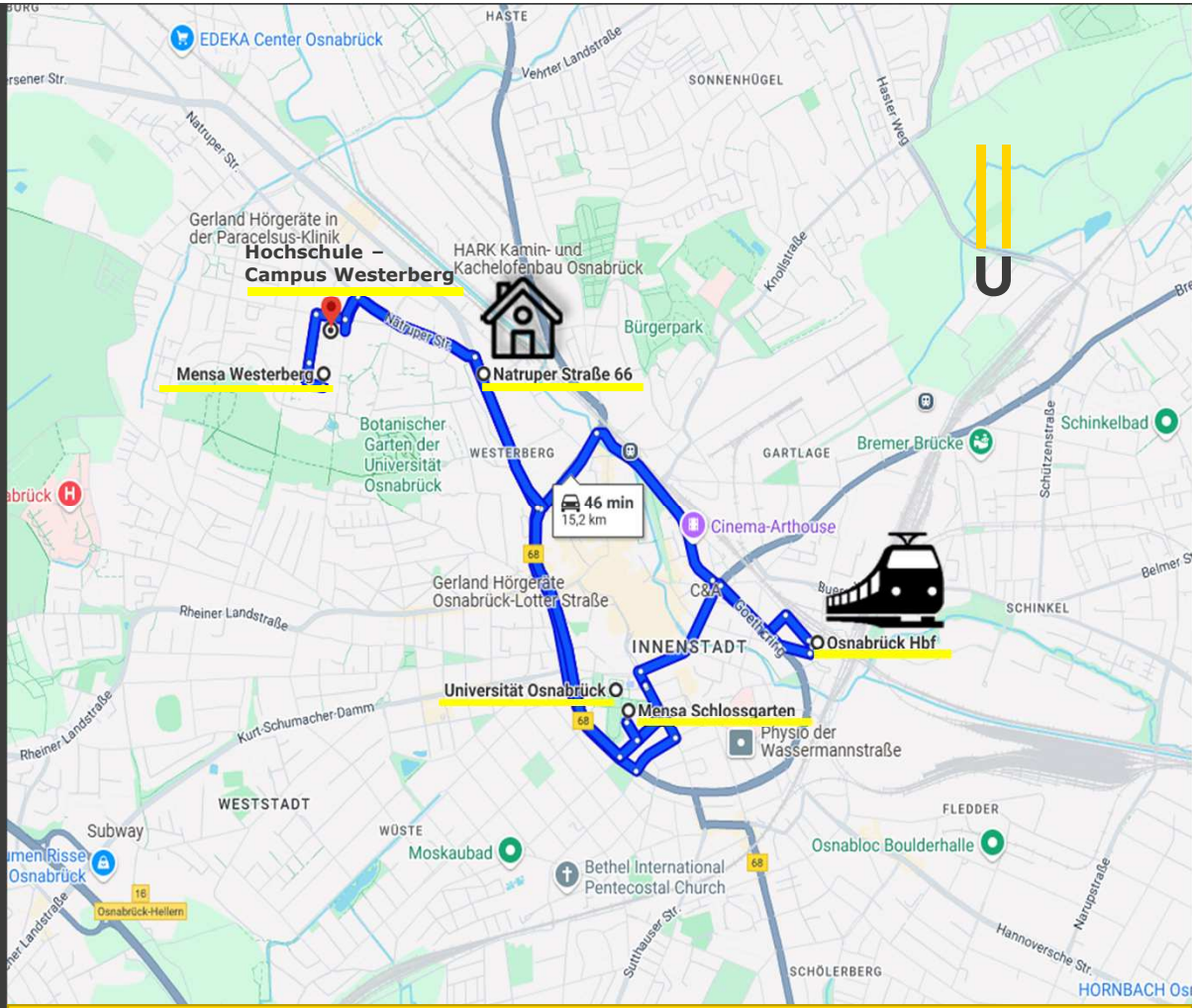
☏ 0541 323 2100
✉ buergeramt@osnabrueck.de

Service Hours

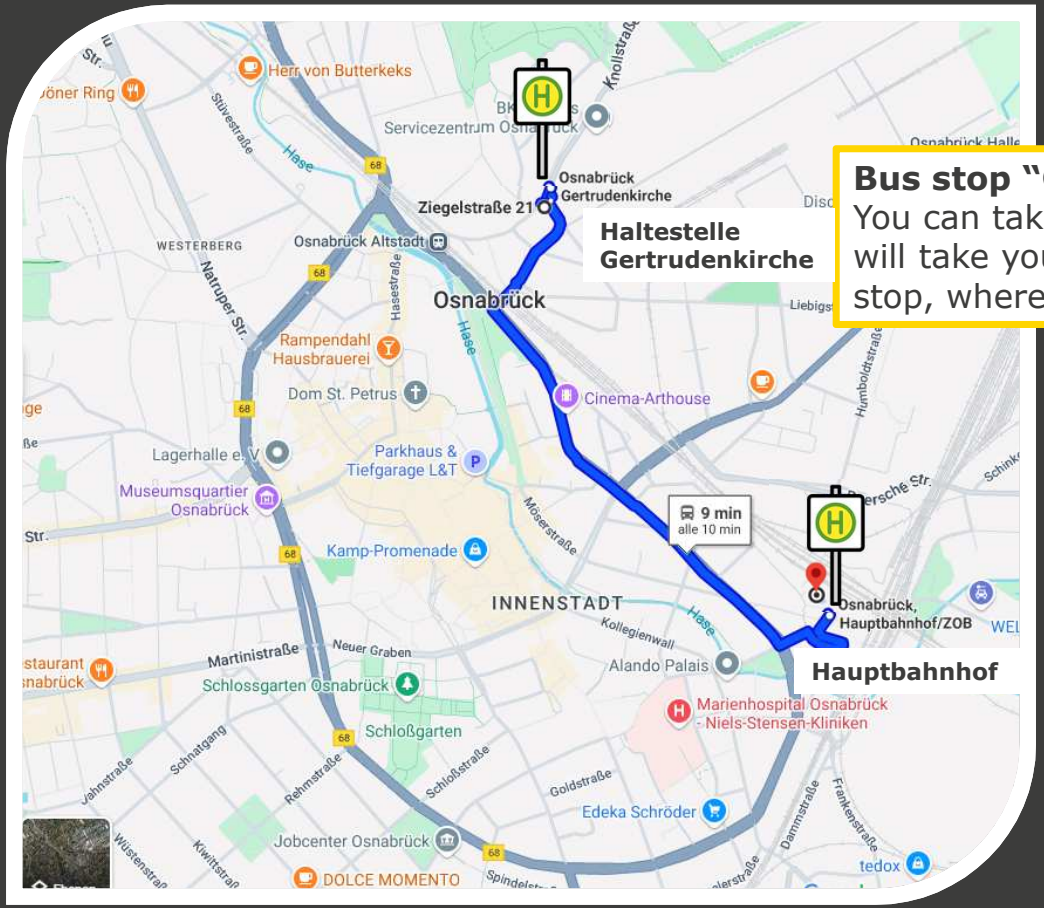
Monday	07:30 AM - 04:00 PM
Tuesday	08:00 AM - 06:00 PM
Wednesday	07:30 AM - 12:00 PM
Thursday	08:00 AM - 06:00 PM
Friday	07:30 AM - 12:00 PM

A personal visit can **only** take place after a prior appointment has been made.

Welcome to your exciting neighborhood – There's a lot to discover here!



From my accommodation to the main station
The easiest way?



Bus stop “Gertrudenkirche”
You can take bus number 15 or 14, which will take you directly to the “Hauptbahnhof” stop, where you can get off.





Where can I find affordable bedding (like pillows, blankets, sheets) and kitchen essentials (such as pots, pans and cutlery)?

IKEA

tedox
und das für kleines Geld

kik

EuroShop

POCO
EINRICHTUNGSMÄRKTE

kleinanzeigen

2nd hand online

TEDi

Woolworth

Essen, Drogerie und andere Erledigungen

Combi
Natruper Str. 24

Netto
Springmannskamp 1

Aldi Nord
Pagenstecherstraße 144

Lidl
Pagenstecherstraße 96

Mensa Schlossgarten
Ritterstraße 10
49074 Osnabrück

Opening Hours

Monday
11:30 am – 02:15 pm
Tuesday
11:30 am – 02:15 pm
Wednesday
11:30 am – 02:15 pm
Thursday
11:30 am – 02:15 pm
Friday
11:30 am – 02:15 pm
Saturday
12:00 pm – 02:00 pm
Sunday
Closed

Mensa Campus Westerberg
Barbarastraße 20
49074 Osnabrück

Opening Hours

Monday
11:30 am – 02:15 pm
Tuesday
11:30 am – 02:15 pm
Wednesday
11:30 am – 02:15 pm
Thursday
11:30 am – 02:15 pm
Friday
11:30 am – 02:15 pm
Saturday
closed
Sunday
Closed



Important contact points at a glance

Ausländerbehörde: Foreigners' Office of the City of Osnabrück

Address
Natruper-Tor-Wall 5
49076 Osnabrück

☎ 0541 3230
✉ abh@osnabrueck.de

Service Hours

Monday	08:00 AM - 12:00 PM
Tuesday:	08:00 AM - 04:00 PM
Wednesday	Closed
Thursday	08:00 AM - 05:30 PM
Friday	08:00 AM - 12:00 PM

A personal visit can **only** take place after a prior appointment has been made.

Bürgeramt: Citizens' Office in Osnabrück

Address
Natruper-Tor-Wall 2
49076 Osnabrück

☎ 0541 323 2100
✉ buergeramt@osnabrueck.de

Service Hours

Monday	07:30 AM - 04:00 PM
Tuesday	08:00 AM - 06:00 PM
Wednesday	07:30 AM - 12:00 PM
Thursday	08:00 AM - 06:00 PM
Friday	07:30 AM - 12:00 PM

A personal visit can **only** take place after a prior appointment has been made.



Psychosocial Counseling Center

☎ 05419692580
✉ psb@sw-os.de

Address
Sedanstraße 1
49076 Osnabrück

Opening hours

Monday to Thursday
09:00 AM - 12:00 PM and 01:00 PM - 04:00 PM
Friday
09:00 AM - 01:00 PM

POLIZEIDIREKTION OSNABRÜCK

Police Station
Kolleginwall 6-8
49074 Osnabrück

☎ 0541 3270

MediPark Pharmacy
Parkstraße 42
49080 Osnabrück

Radiant cleanliness, quick and easy – This is how you clean your kitchen like a pro



Note
If the electrical appliances provided by us, such as the stove, oven, extractor hood, washing machine, dryer or dishwasher**, do not function**, please **inform** the **caretaker** immediately. Small appliances like toasters, kettles, etc., are **private property** and are **not serviced by us.**

Kitchen countertop

Hot pots and pans
Pots and pans taken directly from the stove can burn the surface.
Use trivets or heat-resistant mats to avoid damage.

Sharp objects
Cutting directly on the countertop can cause scratches and damage the surface.
Always use a cutting board.

Standing water
Especially on wooden countertops, standing water can cause the material to swell and lead to discoloration.
Always dry the countertop thoroughly.

Oil and grease
Clean up oil and grease stains immediately to avoid staining.



Note
Clean your kitchen countertop **immediately** after use to avoid stains and damage. This way, it will always stay clean and well-maintained.

Stove and oven



The stove must be cleaned after each use with appropriate cleaning products (ceramic cooktop scraper and cleaner). The stove should not be used directly as a cooking surface. Please use pots and pans for cooking.





Always use baking paper if you are not using a container. The oven should be cleaned regularly.



Ceramic cooktop scraper



Ceramic cooktop cleaner

Cleaning a dishwasher



Regular cleaning keeps the dishwasher hygienic, efficient and odor-free.
Clean the filters and door seals monthly and descale every 3-6 months.
Avoid aggressive chemicals, abrasive sponges and overloading.

Rough cleaning
Remove the dish racks and check the drain. Remove food residues and deposits.

Spray arms
If possible, remove the spray arms and rinse them under running water.
Clean clogged nozzles with a brush or toothpick.

Filter
Remove the filter and clean it thoroughly under running water with a soft brush.

Interior
Wipe the interior walls with a damp cloth. Use a water-vinegar mixture or mild dishwashing solution for stubborn stains.

Door seals
Thoroughly clean the door seals with a damp cloth and mild cleaning solution. Remove food residues and mold.

Odor neutralization
Place a bowl of white vinegar on the top rack and run the dishwasher through a hot cycle without any dishes.

Exterior surfaces
Clean the exterior of the dishwasher with a soft cloth and a suitable cleaning agent.

Use of specific products
1. Dishwasher tabs (These tabs contain cleaning agents to wash the dishes clean.)
Place a dishwasher tab in the designated compartment.

2. Dishwasher salt (This salt is needed to soften the water and prevent lime scale deposits.)
Fill the dishwasher salt into the appropriate container.

3. Rinse aid (Rinse aid helps to prevent water spots and residues on the dishes and ensures shiny, streak-free glasses and dishes.)
Fill rinse aid into the designated container.

Cleaning guide: Step-by-step instructions for cleaning



Note
All residents are required to thoroughly clean the common areas such as the **kitchen**, **bathrooms**, and **hallways**. A **cleaning plan** ensures the equal participation of everyone. **Ask** your fellow residents about it! Neglect that leads to damage will be penalized. Repeated violations can lead to the termination of the rental agreement after a warning. **Adhering** to the cleaning plan promotes cleanliness and well-being and creates the basis for a pleasant living atmosphere.

Step 1: Dusting
Remove dust and cobwebs from ceilings, walls, and corners. Use a dust cloth or duster for this.
Wipe the surfaces of your furniture, such as desks, shelves, window sills, and other furniture pieces, with a damp microfiber cloth. Then dry them with a dry cloth.
Don't forget to dust your electronic devices such as computers, TVs, and speakers. A special cloth for screens can be helpful here.

Step 2: Kitchen
Wipe down all surfaces with an all-purpose cleaner. Make sure to clean under appliances like the toaster or microwave as well.
Thoroughly clean the sink with a sponge and a suitable cleaning agent. Disinfect the faucets.
Wipe down the exterior surfaces of appliances like the refrigerator, oven, and microwave.
Clean the inside of kitchen cabinets by wiping down all shelves and drawers.
Empty the trash can and clean it with disinfectant.

Cleaning guide: Step-by-step instructions for cleaning

Note
Clean **regularly** to prevent large accumulations of dirt. A **weekly** cleaning helps keep the work manageable.
Spread the tasks over **several** days if it's difficult for you to do everything at once.

Please ensure that the **laundry room** is also left **clean** and **tidy**.

Step 3: Bathroom
Clean the sink with a bathroom cleaner and wipe the mirror with glass cleaner.
Use toilet cleaner and a toilet brush to thoroughly clean the toilet. Don't forget to disinfect the flush button and the outer area of the toilet.
Remove soap scum and lime scale in the shower or bathtub with a special cleaner.
Thoroughly mop the bathroom floor, ensuring all corners are clean.

Step 4: Floor cleaning
If possible: Vacuum the floors in all rooms, including the hallways. If you have a carpet, don't forget to vacuum it as well.
Use a broom and dustpan to thoroughly sweep the floor. Make sure to sweep in the corners and under furniture where dust and dirt can accumulate.
Mop the floors with a mop and a suitable floor cleaner. Be sure to rinse the mop regularly, especially when moving from one room to the next. Start with the less dirty areas (like the bedroom or hallway) and work your way to the more heavily soiled areas (like the kitchen and bathroom).

Step 5: Dispose of trash
Empty all the trash cans in your home, including those in the kitchen, bathroom, and bedroom.
Make sure to sort the trash properly.
Don't forget to dispose of your glass waste at the designated facilities.

Clean windows for a clear view

Clean window frames and window sills
First, remove dust and dirt from the frame and window sill to prevent dirt from getting on the glass.

Prepare cleaning solution
Fill a bucket with lukewarm water and add a small amount of washing up liquid or window cleaner.

Clean the window
Dip the sponge or microfiber cloth into the cleaning solution, wring it out slightly and wipe the window thoroughly from top to bottom.

If possible, use a squeegee
Place the squeegee at the top edge of the window and pull it down in straight lines. Wipe the squeegee dry after each pass to avoid streaks.

Finishing touches
Dry the edges and corners of the window with a dry cloth or newspaper to remove any remaining water.

Wipe down window frames and sills
Finally, wipe the frame and window sill if they got wet during cleaning.

Note
For stubborn dirt, a splash of vinegar in the water helps.
Regular cleaning (every few months) makes the cleaning easier.

Tips for saving energy and water

Save energy:

- Turn down the heating when you're not at home
- Switch off your devices instead of just leaving them in standby mode
- Always unplug chargers when you no longer need them
- Wash laundry at a low temperature (30-40 °C) and only use full machines
- Adapt your cooking habits: Use a lid when cooking
- Use alternative appliances such as the kettle instead of the stove
- Choose a hob that matches the size of your pots and pans

Saving water:

- Short shower times
- Turn off the tap while brushing your teeth or applying soap
- Only fill the kettle with the water you need
- Only run the dishwasher when it is full
- Use rainwater instead of drinking water for watering the garden

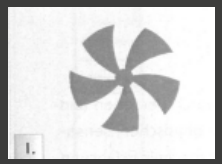




Fresh air for your well-being – how to ventilate properly



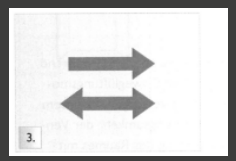
Operating unit - Ventilation



Set the fan level:
Press the button several times to increase the fan level from low (LED lights up) to high. No LEDs = fan off.



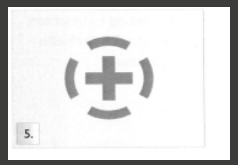
Activate sleep mode:
Switches the appliance to sleep mode for approx. 60 minutes. The previous mode is then restored.



Switch operating modes:
Standby: Device off. One-way ventilation: One unit for extract air, the other for supply air, without heat recovery. Alternating ventilation with heat recovery: Standard mode for most applications.



Filter change:
An LED indicates when the filter needs to be changed. The change interval can be adjusted and the change confirmed by pressing a button.



Switch on shock ventilation:
Activates shock ventilation (high air exchange rate) for 15 minutes, after which the previous mode is restored.

The best ventilation methods for a healthy home!

Ventilation by opening windows wide
Duration: 5 to 10 minutes
Frequency: 3-4 times a day
Open all windows wide to create a draft

Cross ventilation
Duration: 3 to 5 minutes
Frequency: 2-3 times a day
Open windows on opposite sides to create a draft.

Tilt ventilation
Not recommended
Tilt ventilation is less effective and should be avoided because it cools down the walls, which can promote mold growth.

Fresh air at the right time - how to ventilate optimally

1. How can you tell if it's mold?
Mold usually shows up as black, green, gray or white spots on walls, ceilings and other surfaces. It can look furry or fluffy and often leaves a musty odor.



2. How does mold grow?
Mold grows when humid and poorly ventilated environments are encouraged.
Insufficient ventilation:
If rooms are not ventilated regularly, the humidity remains too high. This can lead to mold growth, especially in small, closed rooms such as bedrooms, basements or closets.

Fresh air at the right time - how to ventilate optimally

3 What consequences must be expected?

Health risks:
Respiratory problems, skin irritations, headaches and aching limbs, weakening of the immune system.

Structural damage:
Mold can destroy materials such as wood, plaster or wallpaper. If the mold infestation is not removed in time, walls and ceilings can be damaged in the long term, which can result in expensive repairs.

4 How do I remove mold?

Small areas:
Vinegar and water:
a mixture of vinegar and water can help remove mold. Vinegar acts as a natural disinfectant.
mold remover (e.g. SchimmelEx):
These products have been specially developed to kill mold and clean the affected areas

If you are responsible for the mold growth, you must pay for both the removal of the mold and the costs incurred!

Fresh air at the right time – how to ventilate optimally

The Bathroom
Your bathroom is equipped with a ventilation system that removes moisture and odors.
It is important that the ventilation system always functions properly to prevent mold growth and moisture damage.

How can you tell if the ventilation system is not working?
No audible noise
Normally, the ventilation system produces a soft humming or buzzing sound when operating. If this noise is absent, the system may be defective.

Fogged mirrors and persistent moisture
If the mirrors remain heavily fogged after showering and the humidity in the room does not decrease even after a long time, this could indicate ineffective ventilation.
However, note that prolonged humidity can also result from longer shower times. Make sure the ventilation system is running during and after showering to reduce the humidity as quickly as possible.

Unpleasant odors
If odors accumulate in the bathroom and do not dissipate quickly, this could also indicate a defective ventilation system.

Please ensure that the ventilation system is **always** in working order. If you notice that the ventilation is **not functioning** properly, **contact** the caretaker service **immediately** so that a repair can be arranged.

After showering, be sure to use a squeegee to avoid water spots and mold formation.

The Kitchen

After cooking
So that the odors and steam are replaced by fresh air.

Our room

In the morning
After getting up, to let the moisture that accumulated overnight escape.

In the evening
Before going to bed, to ensure the room is supplied with fresh air.

When is it time to ventilate? Here’s how to recognize it.

Unpleasant odor
A sign of insufficient ventilation and a risk of mold formation.

Mold formation
Spots on walls or ceilings that become visible indicate insufficient or improper ventilation.

Foggy windows
Indicates high humidity levels.

We do the dirty work – Washing machine and dryer



Note
You'll find the washing machines and dryers in the basement.

Using the Washing Machine

- **Don’t overload the drum.** Leave about a hand’s width of space between the laundry and the drum.
- Adjust the detergent dosage according to the amount of laundry. Too much detergent can leave residues behind.
- Choose the appropriate program based on the type of fabric and the level of soiling.
- Follow the care instructions on the clothing labels. Not all fabrics can withstand high temperatures.

Using the Dryer

- Do not overload the device, as this will extend the drying time and lead to uneven results.
- Clean the lint filter after each drying cycle to **prevent** the **risk of fire**.
- Choose the appropriate program according to the fabric type and the desired drying level (cupboard dry, iron damp, etc.).
- Rinse the condenser regularly to ensure optimal drying.
- Empty the water container after each cycle for condensation dryers.

How to Leave the Devices

- Leave the washing machine and dryer clean and without laundry.
- After use, leave the washing machine and dryer door open, so that the drum can dry and no odors develop.

Note
You need your CampusCard to use the equipment.

Waste sorting made easy – How to act environmentally friendly!



In the yellow bag or the yellow bin belong

STUDIERENDEN WERK OSNABRÜCK



- **Plastic bottles and containers**
  (e.g., water bottles, shampoo bottles)
- **Milk and juice cartons**
  (Tetra Paks for milk and juice)
- **Cans**
  (cans for vegetables and soup)
- **Yogurt cups**
  (cups for yogurt and pudding)
- **Plastic bags**
  (shopping bags, freezer bags)
- **Packaging films**
  (cling film, bubble wrap)
- **Bottle caps**
  (from beer and soda bottles)

What Should Not Go In

- **Paper and cardboard**
  (newspapers, cartons)
- **Glass bottles**
  (wine bottles, jam jars)
- **Food waste**
  (kitchen waste, food leftovers)
- **Batteries**
  (rechargeable batteries, button cells)

This belong in the paper bin

All packaging and items made of paper, cardboard, or carton belong in the paper bin, provided they do not contain food residues. To save space, the packaging should be shredded, folded or flattened.



- **Newspapers and magazines** *(daily newspapers, magazines)*
- **Cardboard and cartons** *(shipping cartons, shoe boxes)*
- **Writing paper** *(notepads, printer paper)*
- **Egg cartons**

What Should Not Go In

- **Contaminated paper** *(pizza boxes with food residues)*
- **Coated paper** *(Tetra Paks)*
- **Plastic-coated paper**

This belong in the residual waste

STUDIERENDEN WERK OSNABRUCK

- **Ash, ashtray contents** *(cigarette butts, but always cooled)*
- **Photos, dishes and ceramics** *(only in small quantities)*
- **Hygiene paper** *(sanitary pads, diapers, tissues)*
- **Leather scraps, rags**
- **Glass shards from mirrors and windows**
- **Heavily soiled packaging**
- **Toys**
- **Ballpoint pens and pencils**
- **Small waste** *(chewing gum, balloons, CDs, and DVDs)*
- **Vacuum cleaner bags**



What Should Not Go In

- **Construction and demolition waste**
- **Old electronic devices**
- **Paper, cardboard, cartons**
- **Hazardous substances** *(chemicals, paints, varnishes, medications)*
- **Bulky waste** *(furniture, mattresses)*
- **Light sources** *(incandescent bulbs, energy-saving lamps)*
- **Packaging made of plastic and metal**

Dispose of food scraps, oil residues, and used fat – simple and environmentally friendly



Residual Waste

- Fruit and vegetable peels, bread scraps, and other food items
- Meat and fish scraps
- Food scraps



Residual Waste

- Let the fat or oil cool down,
- Collect oil residues or solidified fat in a sealed container (e.g., old glass, plastic bottle, or can) and then dispose of it in the residual waste.



Never pour down the drain or into the toilet.

- **Oil and fat can clog pipes and lead to significant problems in wastewater disposal.**

The following additional offers are available to you

Bicycle storage
In the basement of both buildings there are bicycle storage facilities for you.
For the buildings Natruper Str. 160 A + B you can access the bicycle cellar via a bicycle ramp directly from Natruper Straße to the bicycle cellar.

Parking spaces
You can rent parking spaces for your car or motorcycle in the parking garage of the Natruper Str. 160 A/B building.

Storage boxes
You can rent storage boxes of various sizes in the basement.

You can contact the Student Housing department for the offers above.



The tutors

Tutors support:

- Settling into the dormitory and in Osnabrück
- Building contacts
- Living together in the shared apartment (WG)
- Organizing leisure activities
- With difficulties in financing studies
- With any language problems
- Organizing cultural events and smaller celebrations for dormitory residents

Tutors are experienced students who help new dormitory residents settle in. They **support** with orientation, making contacts, and with all questions related to studies and everyday life. Additionally, they organize exciting leisure activities and cultural events.

Emergency Service Company List

For the residential complex CampusQuartier „Bei den Linden“49090 Osnabrück

In case of an emergency **during** the caretaker's working hours, please contact him first.

The caretaker is **Mr. Frank Rotzoll.**

Monday- Thursday 08:00 am-04:00 pm
Friday 08:00 am-01:00 pm

☎+49 171 8678143 oder + 49 171 58051650

Emergency services outside of the caretaker's working hours
(Please provide your name, address, and mobile number)

Emergency locksmith service for emergency opening
Chargeable
Company TemexControl
Firma TemexControl

☎ **0541 21213**

Plumbing
For water damage and pipe breakage
Company Ahlers

Firma Ahlers

☎ **0541-6920660**

Heating system
In case of heating failure
Company Ahlers

Firma Ahlers

☎ **0541-6920650**

Electrical
In case of power outage
Company ESM

Firma ESM

☎ **0171 7737144**

The **costs** for the locksmith service will be invoiced to you afterward, so immediate payment is not required. The invoices for other emergency services will be covered by us.

Digitale Tools für den Studenten-Alltag



Ventilation –
App for a healthy indoor climate



GoHome
App for sharing household tasks, e.g. cleaning schedule



Too Good To GO
App for buying surplus food at a discounted price



Splitwise
App for managing shared expenses



Unidays
App for student discounts



mint
App for managing finances



Bring!
App for creating shopping lists



General Notes on Moving Out



This is how your move-out goes smoothly!
A practical checklist for your move

1. Prepare for room inspection

- **2 weeks before**
  Schedule an appointment with the caretaker
  Contact the responsible caretaker by phone at least 2 weeks before your move-out. Arrange an appointment for the inspection of the rental property and clarify any open questions.

- **Only during working hours**
  The inspection can only take place during working hours.
  Room inspections are **not** possible on Saturdays, Sundays, or public holidays!

Note
The caretaker is **Mr. Frank Rotzoll.**
Monday – Friday
12:30 PM – 01:00 PM

☏ +49 171 8678143 oder + 49 171 58051650

2. Cleaning and Handover

- **Clear out and clean**
  The living space must be completely cleared, cleaned, and handed over to the caretaker with all keys by the termination date. Your presence during the handover is necessary.
- **Paint the room**
  The room must be returned painted white upon move-out. You can obtain the correct paint at a low cost from the caretaker. Ensure to remove any paint residues from lamps, light switches, sockets, baseboards, windows, doors, and furniture.
- **Clean the living space**
  Thoroughly clean the room: floor, doors, and windows (inside and outside). For furnished rooms, also clean the furniture inside and outside.
- **Common areas**
  The common areas (kitchen, hallway, bathroom, basement) must also be cleaned. Areas that are not properly cleaned will be cleaned at your expense.

3. Important Deregistrations

- **Outstanding costs within the shared apartment (WG)**
  Have you settled all outstanding costs within your WG? Remember to clear any outstanding amounts for shared purchases, utilities, or other expenses with your flatmates before you move out.
- **Deregistration at the citizens' office**
  Deregister at the citizens' office if you are moving abroad or from a secondary residence to a primary residence. In all other cases, registration at your new place of residence is sufficient.
- **Forwarding request at the post office**
  Remember to set up a forwarding request for your mail at the post office.

Step-by-step guide for painting your room



1. Preparation
Before you start painting, good preparation is crucial:
Empty the room:
Remove furniture or move it to the center of the room and cover it.
Cover the floor:
Protect with foil or old newspapers.
Check the walls:
Fill cracks and holes with filler and sand.
Masking: Mask door frames, windows and moldings with painter's tape.

2. Procure materials
Paint:
Take care of the paint and
Tools:
You will need a brush for corners and a paint roller for large areas. A paint tray is helpful

3. Paint
Mix the paint well:
Stir the paint so that it is even.
Corners and edges first:
Paint the corners and edges first with the brush**.**
Roll large areas:
Use the roller to paint the large wall areas. Roll the paint in even strokes from top to bottom and from left to right.
Second coat:
When the first coat is dry, apply a second coat if necessary

4. Leave to dry
Let the paint dry thoroughly before you put the furniture back.

5. Tidy up
Clean the tools:
Wash brushes and rollers with water and remove the painter's tape while the paint is still slightly damp
Ventilate:
Ventilate the room well so that the paint dries quickly and the smell disappears.

Deposit

Please note that the refund of your deposit will occur approximately 8 weeks after the end of the rental agreement, even if you have moved out earlier.

If your bank account details change and you cannot update them in the tenant portal, we kindly ask you to contact us immediately via email. This will help us avoid delays in refunding your deposit.



Note
The billing process may take some time.
If you have any questions, please contact the rental accounting department.
☎ 0541 3310728.

This is how you can have your bulky waste disposed of



Note
Proof of proper disposal of bulky waste must be presented to the caretaker. Disposal on the premises is strictly prohibited.

- The bulky waste fee is 29 euros
- Registration can be done by phone, in person, by bulky waste card, by email, or online
- Register 14 days in advance

Belongs to bulky waste

- **Furniture** (beds, mattresses, wardrobes, sofas, tables, chairs)
- **Household items** (large carpets, large toys, bicycles)
- **Electronics and household appliances** (large appliances such as refrigerators, washing machines, televisions)

Does not qualify as bulky waste

- **Construction and renovation waste** (tiles, construction debris, wallpaper remnants, paints, and varnishes)
- **Small items** (small objects that fit into the regular household waste container)
- **Hazardous waste** (chemicals and batteries)

Information on fly screen installation

Drilling into ceilings and walls is not permitted.

If holes are made by nails or other fasteners, they must be properly repaired before you move out.

The window frame

Do not use nails, thumbtacks, or other fasteners that could damage the frame to attach the fly screen. Attach the fly screen only from the inside and not outside. If using a frame, follow the manufacturer's instructions and ensure not to damage the frame. The fly screen must be removed, and all residues cleared before moving out.

Help and contact options

STUDIERENDEN WERK OSNABRÜCK

Do you have any further questions? Then check out our FAQ! If you don't find an answer there, you can contact us by phone or email.
We are happy to assist you and look forward to helping you.

All the answers you need are just a scan away.